

Nina Johansson
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CV - NINA JOHANSSON

WORK EXPERIENCE

- 2015- **Customer service representative, *Babyshop.se***
Customer service for webshops babyshop.se, alexandalex.com and oiidesign.se, via e-mail, chat and telephone, both in English and Swedish.
- 2013- **Sales assistant, *Babyshop Store***
Working as a sales assistant in the Babyshop flagship store, selling high quality children's products, such as shoes, clothes and strollers.
- 2012-2013 **Warehouse employee, *Babyshop.se***
Picking, packing and dispatching orders. Work also involved handling incoming deliveries and returns.
- 2008-2012 **Child-care worker, *Förskolan Gräshoppan/Huddinge kommun***
Working at a preschool for children aged 1-6 years.
- 2006-2007 **Production assistant, *Dröse & Norberg Entertainment AB***
Working as a production assistant with responsibilities including reservation of all trips within the company, communication between management and artists, planning and logistics. I also did graphic work, worked on and off stage and held classes for children.

EDUCATION

- 2013-2016 Bachelor's Programme in Interaction Design
Stockholm University, Department of Computer and Systems Sciences
- 2016 Bachelor's thesis on behalf of Basefarm: "User Experience Without Users", aiming to explore how Google Analytics can be used to evaluate and possibly enhance the user experience of a website.
- 2015 Exchange studies in Typography, Communication Design and Graphic Design
Polytechnic Institute of Leiria, School of Fine Arts and Design, Portugal
- 2011 Distance course in Graphic Design
Kristianstad University Sweden
- 2003-2006 Upper secondary school, Arts programme, digital media orientation
Huddingegymnasiet

LANGUAGE SKILLS

Swedish	<i>Native language</i>
English	<i>Fluent</i>

IT SKILLS

Programs	Programming languages	Prototyping tools	Web analytic tools	ERP-systems
<i>Adobe Illustrator</i>	<i>HTML5</i>	<i>InVision</i>	<i>Google Analytics</i>	<i>BeX Online</i>
<i>Adobe Photoshop</i>	<i>CSS3</i>	<i>proto.io</i>		
<i>Adobe Indesign</i>	<i>JavaScript</i>	<i>POP</i>		
<i>Microsoft Office</i>	<i>jQuery</i>			
	<i>Python</i>			

Please contact me for further information, grades or references.

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